



Sure HotelSM
by BEST WESTERN

GUEST DIRECTORY

Welcome to us at Hotell Focus!

We are pleased that you have chosen to stay with us! Our hotel is located near the main square and has the city's best renowned restaurants just outside the door. Our completely non-smoking hotel offers a vending machine, a nice relax area at the first floor with sauna and whirlpool, a big fitness area at the third floor, free parking outdoor. You will get the parking ticket at check-in. Garage is available with a fee of 150 sek/night. It is also possible to charge your electric car in the garage. In the morning, our generous breakfast buffet will give you the best start of your day. We will do everything to give you a pleasant stay. If you have any questions or requests, please do not hesitate to contact us between 07.00-22.00.

Best Western Rewards Frequent Traveller

Start earning points for each qualifying stay at Best Western Hotels & Resorts. For further information, please contact the reception.

Best Western Feedback

We would be happy to find out how you liked your visit. Please go to www.tripadvisor.com and give us your feedback for your latest stay with us.

Breakfast

Breakfast buffet is included in your room rate and is served in the Lobby at:

6.30 a.m. – 9.30 a.m. Monday – Friday

7.30 a.m. – 10.30 a.m. Saturday – Sunday

Breakfast To Go

If you leave early in the morning we offer a complimentary breakfast bag, "Breakfast To Go", for you to bring with you. Please make your order at the latest 8 p.m. the day before. Please contact the staff if you have this request.

Check Out

The room is at your disposal until 11 a.m on the day of departure.

Coffee / Tea / Hot Water / Fika

Coffee and tea is available all hours in the lobby. There is also a cettle in your room for your service.

Environmentally friendly

We are an environmentally friendly hotel. We save the environment by among other things like to use environmentally friendly office supplies and cleaning materials. We have an energy saving system for the electricity in the room.

Express Check Out

To make your check out easier and faster for you, we offer express check out, in the Lobby. You will receive your receipt upon check in, or we can email it for you.

Guest Room Amenities

In order to make your stay as comfortable as possible, you may on request to your room get an extra blanket, a pillow, a towel, a fan, a sewing kit, all these are complimentary for you. Tap water is drinkable, but there is also sparkling water in the vending machine at the first floor.

Gym

We have a big fitness area at the third floor. It's open 24-hours. After 5 p.m you will get the key from the reception. Just ask our front desk and they will assist you.

Health Care

In case of emergency, please call 112. For medical consultation dial 1177.

Internet and Computer

We have wireless internet at the hotel, free of charge.

Login to the network: focus Password: focus6435

For technical assistance please contact front desk. There is also an Ipad in the reception with free internet.

Ironing

Iron and board is available on the second floor. A laundry bag can be found in the bench of your room. If you leave it in the front desk before 9.30 a.m. you will have it back in the afternoon. Available Monday–Friday.

Luggage

You may leave your luggage in the luggage room after check out, free of charge, on your day of departure. The luggage room is located on the first floor by the reception. If you need help with your luggage please contact the front desk.

Hotell Focus

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bestwestern.se

Each Best Western® branded hotel is independently owned and operated

